



# Service Bulletin

File in Section: -

Bulletin No.: PI1002A

Date: October, 2013

## PRELIMINARY INFORMATION

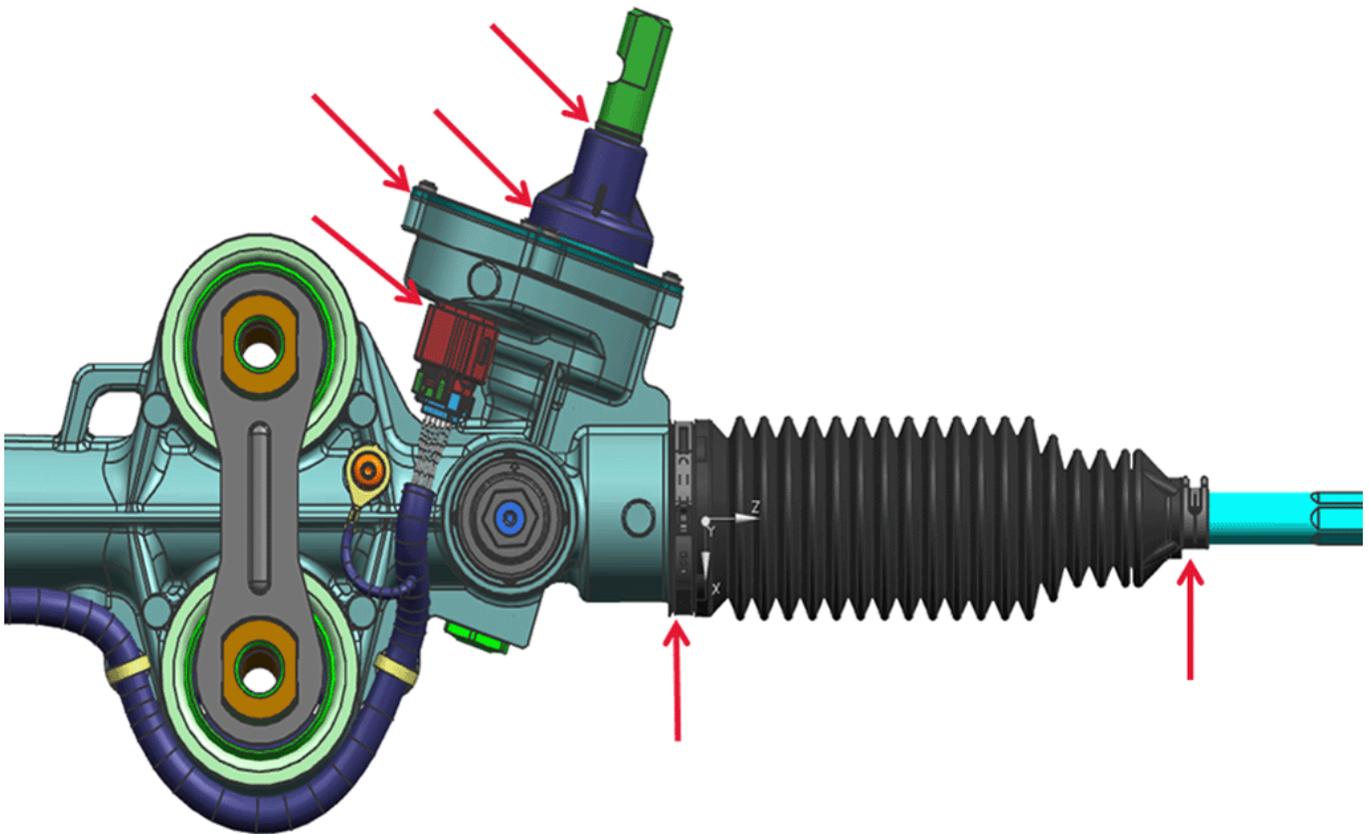
**Subject:** Grease or Sealant Visible on Steering Gear – Should Not Be Interpreted as Leak

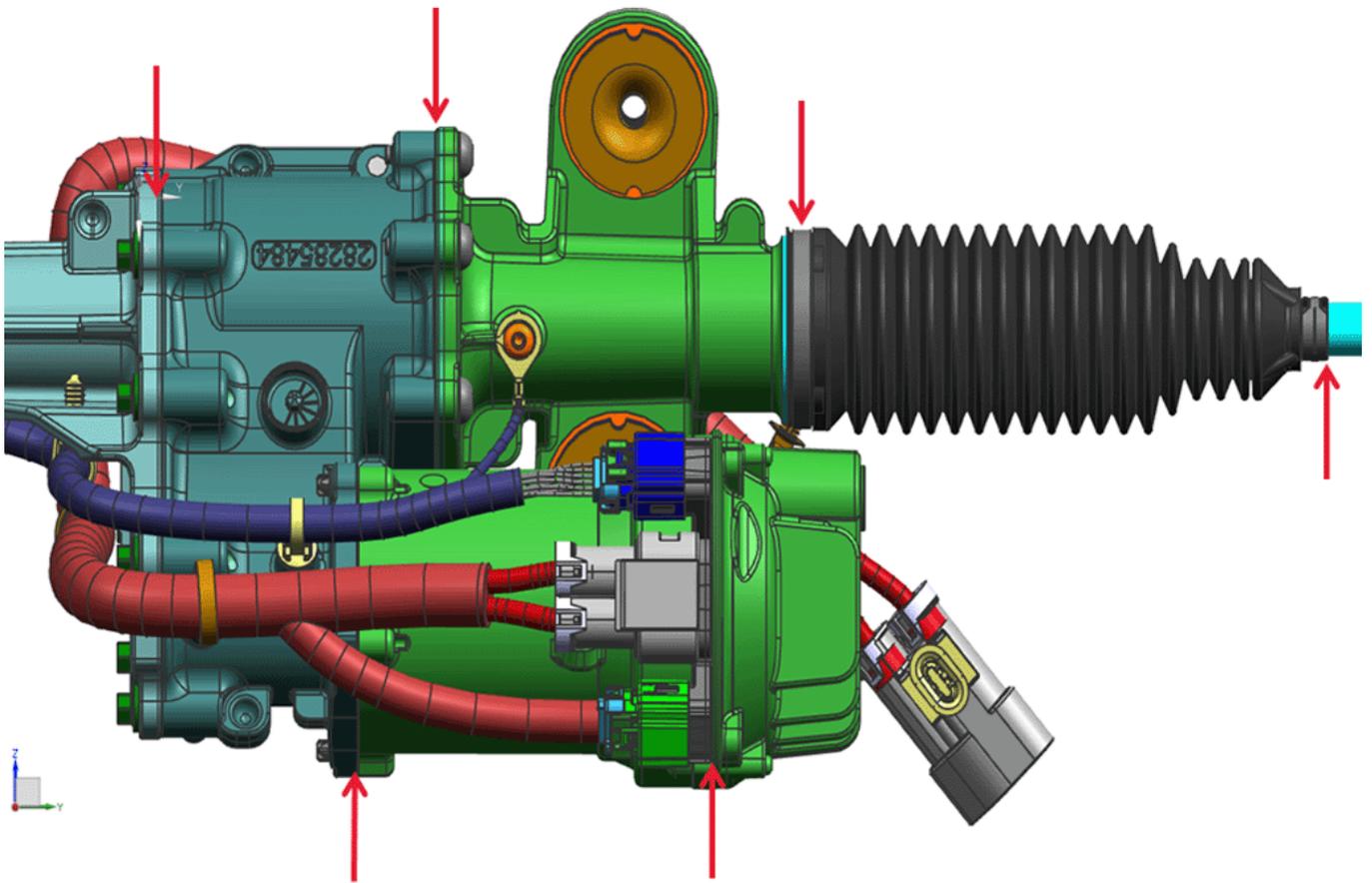
**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500

This PI has been revised to update the illustrations and graphics. Please discard PI1002.

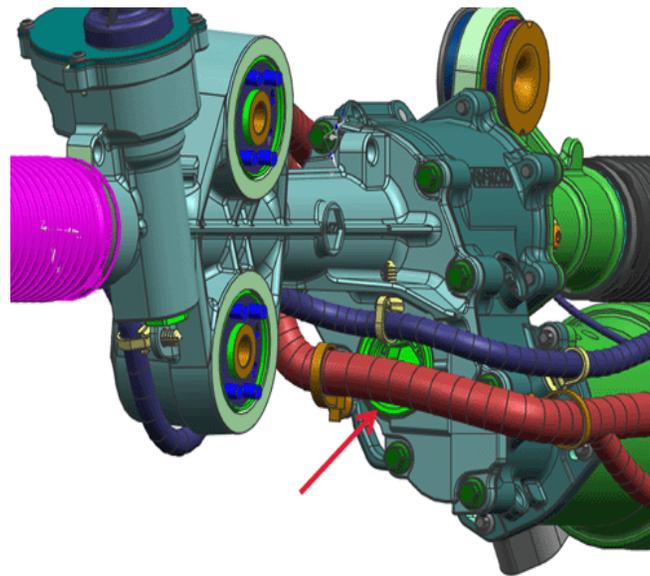
### Condition/Concern

Some customers or technicians may comment on seeing grease or sealant on certain locations of the steering gear. The illustrations below include arrows showing the areas on the steering gear that the supplier intentionally applies sealing grease. Any of these locations have the potential of showing visible grease under normal operation.



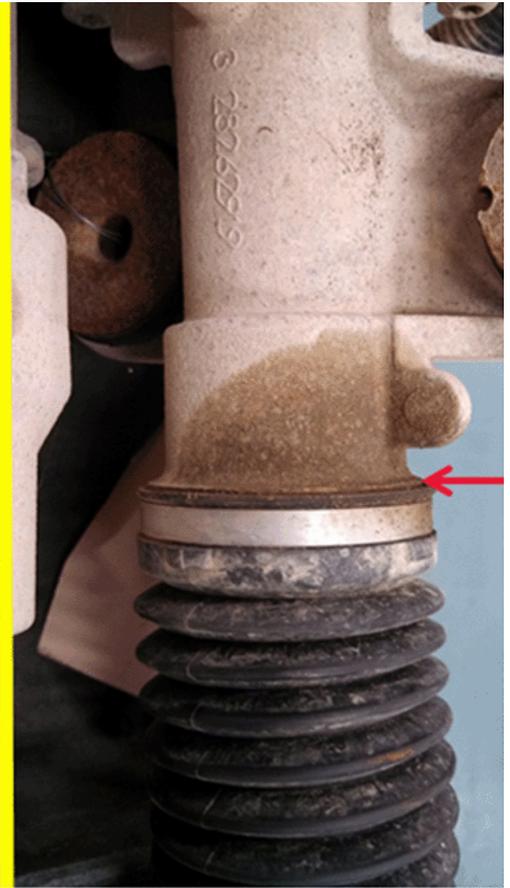
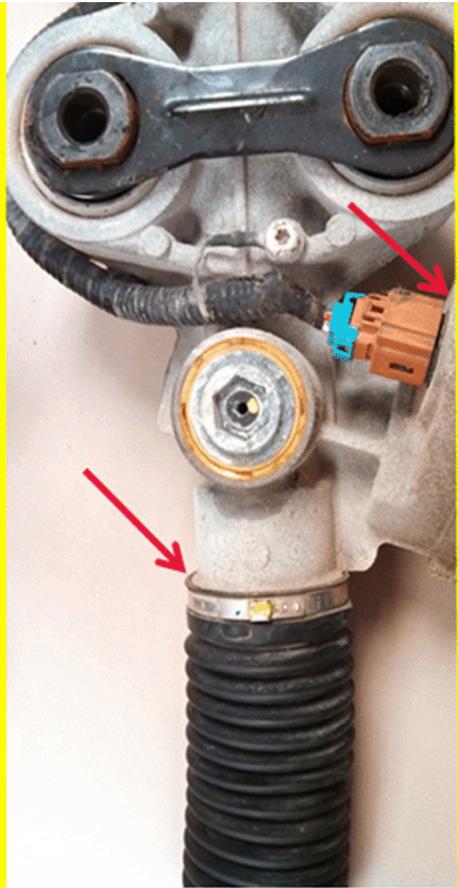


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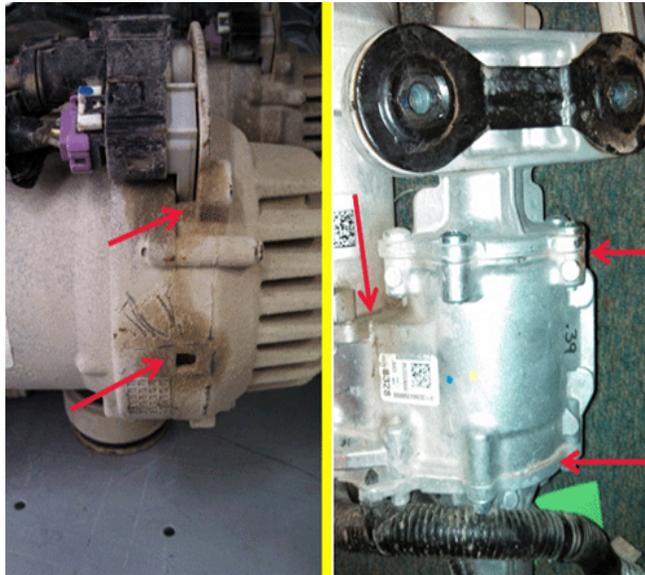
The graphics below are photo examples, which include arrows showing some of the common areas where grease may be evident after the vehicle has been driven for a length of time.



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During the manufacturing process, sufficient grease is used for lubrication and sealing of components of the steering gear. Also, sealant is added to areas of the steering gear to keep water and environmental contaminants from getting into the steering gear.

### **Recommendation/Instructions**

If upon inspection, the steering gear assembly clamps, boots, and fasteners are all in place, the visual evidence of grease/sealant on the exterior of the steering gear is considered normal and **no correction** is necessary. If excess grease is noted, it should be wiped off the exterior of the gear, **however**, sealant should be left in place as a barrier to water and contamination, and no cleaning is required.

### **Customer Information**

Please communicate to the customer this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this message.